



Nasville, TN VAMC Upgrades

OVERVIEW

In 2021, the Nashville, TN Department of Veterans Affairs Medical Center (VAMC) awarded a services contract to ACG Systems to upgrade their Dispatch Communications and 911 Call-Taking Center. The new system will meet and exceed their operational requirements and improve overall emergency comms.

The ACG proposed Communications Suite will be operating in conjunction with P25 LMR repeaters to complete the essential emergency communication infrastructure.



APPROACH

ACG Systems will be installing a fully customized console workstation to accommodate 3 dispatchers. Each of the 3 dispatchers will be operating a 2-part system; 1-part Radio Communications Dispatch Console, and a 1-part 911 Call Taking Console. Additionally, an IP recording device will be installed to record radio and telephony – providing critical audio playback for the dispatchers. Lastly, four P25 LMR Repeaters will be installed at four different sites to upgrade the LMR infrastructure that the VA relies upon daily for their critical communications

PRODUCTS

- Zetron Call Taking
- Zetron MAX Dispatch Positions
- Eventide NexLog Recording Device
- RF Technologies P25 Repeater Systems

CONTINUED PARTNERSHIP

“We’re delighted to have another opportunity to work with the Veerans Affairs as they continue to upgrade their emergency communications systems nationwide. This is one of many installations within the Veterans Affairs that we are working on and we look forward to upgrading the communications in Nashville, TN with proven and reliable products,”said Patrick Carney, Account Manager at ACG Systems.

OTHER VAMC PROJECTS

- Memphis, TN VAMC: Repeater Replacements, Radio Refresh
- Lebanon, PA VAMC: Completed Service Contracts
- Birmingham, AL VAMC: Console, Recorder, Repeater Installation
- Bath, NY VAMC: Console Install , Portable Radio Refresh

